

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (Results and details be provided as web link):

Student Feedback Analysis Report: 2017-18

Overall feedback of 83 students was conducted to assess the college teaching staffs and their performances. For rating calculation and analysis purpose, feedback criterions had been given weight-age in the following manners: *1. Yes; 2. No, and 3 Nil*. The first part was concentrated on courses coverage by the teachers before conducting sessional tests and class tests. On the question whether the teacher is completed the syllabus/topics according to the planning before the sessional tests and class tests, the rating was 78%. The rating about the question whether the teacher discussed the topics in detail, the rating was 94%. On the question whether the teacher possesses deep knowledge of the subject taught in class, the rating was 66%. About the question whether the teacher communicates clearly in class, the rating was 88%. On the question whether the teacher inspires me by his/her knowledge in the subject, the rating was 69%. About the teacher punctual, the rating was 81%. On the teacher irregularity and left the class after taking roll number without taking classes, the student rating was 22% and 40% respectively. On the question whether the teacher comes fully prepared for the classes, the rating was 94%. About the question whether various activities like guidance counselling and group discussion while completing the syllabus, the student rating was 45% and 70% respectively. On the question whether the teacher uses modern teaching aids/gadgets, handouts, suggestion of references, PPT, web-resources in class rooms, the rating was 25%. About the question on paying special attention to academically weaker students, the rating was 82%. On the question whether the teacher relates the course material with real world situations, the rating was 56%. About the teacher's friendly attitude toward the students, the rating was 85%. On the question whether the teacher has professional competence and is a role model, the rating was 55% and about the question whether the teacher provides regular feedback on performance of the students, the rating was 87%.

The overall student feedback on teachers was satisfactory and there are some area needs to be improved with immediate effect like using of teaching aids (ICT Class rooms, and career guidance and counselling).

Parent Feedback Analysis Report: 2017-18

Overall feedback of 7 (Seven) parents was received from parent during its meeting held on the 14th March 2018 to assess and evaluate the effectiveness of the academic activities and their performance. For rating calculation and analysis purpose, feedback criterions had been given weight-age in the following manners: *1. Yes; 2. No and 3 Nil*. The first part was concentrated on courses coverage by the teachers before conducting sessional tests and class tests. On the question, why they choose this college for their wards education, the rating was 42% said this college is equitable and at par with other colleges located in urban area moreover they can be with them. On the question whether they are satisfy with the achievement of their wards, the rating was 100% satisfied the facilities and teaching learning activities availed by the college. About the question on the progress of their ward after joining this college, the rating was 100% said that their wards progress steadfastly after they joined the college. The rating about the question whether the do you see any change in your child behaviour after joining the institute, the rating was 100% said there was a visible changed in their behaviour of their wards. About the question do you support and give time to your wards, the rating was 100% gave time and support their wards. On the question whether they see their wards properly utilized the time for rightful tasks, the rating was 100% answer in affirmative. On the question of study hours, the rating was 71% said their wards spent

between two to three hours in study. About the question whether their wards have ever complaint against teaching learning process in the college, the rating was 100% said that there are no complaint against the process of teaching learning in the college. On the question whether they satisfied with the education that their child received from this college, the rating was 100% said yes. On the question whether this college provide all the facilities that you expected, the rating was 100% parents satisfied. O the question whether they have faced any problem while sending their wards to this college, the rating was 100% replied in negative. About the question whether they would like to give suggestion for improvement of education in this college, the rating was 57% suggested that parent teaching meeting should held regularly at least twice in a year and 42% suggested that the principal should imposed hard rules in term of irregularity of their wards and 28% satisfied the existing rules in the college. On the question to give their comments on the service provided by the college, the rating was 100% expressed their thankfulness to the college for availing education to their wards with less tuition fee compare to other colleges in urban area.

The overall parent feedback on college was satisfactory and there are some area needs to be improved with immediate effect like imposition of strict rules for absentees.

Alumni Feedback Analysis Report: 2017-18

Overall feedback of 83 students attended the annual meeting (Get together) held on the 14th June 2017 have only discussed for their participation in the Silver Jubilee Celebration of College and no feedback was collected during the annual meet.